

RESOLUTION NO. 8-1

WHEREAS, On September 3, 2013 Sangamon County (County), along with the City of Springfield (City) and the Sangamon County Emergency Telephone System Department (911) renewed the Standard Software Maintenance Agreement (SSMA) with New World Systems Corporation, now known as Tyler Technologies, and

WHEREAS, the County and the City wish to amend the SSMA to provide for a mobile software upgrade that will significantly improve the field based reporting of the Sangamon County Sheriff's Office and the Springfield Police Department, and

WHEREAS, the cost of the upgrade will be \$77,600, and will be split evenly between the County and the City, and

NOW THEREFORE BE IT RESOLVED, this 14th day of June, 2016 the Sangamon County Board approves the amendment to the SSMA and to share the cost of the upgrade equally with the City of Springfield.

RESPECTFULLY SUBMITTED

A. Sam Carter

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

FILED

JUN 10 2016

Don J. King
Sangamon County Clerk



AMENDMENT

This amendment ("Amendment") is made this ____ day of _____, 2016 ("Amendment Effective Date") by and between Tyler Technologies, Inc., a Delaware corporation with offices at 840 West Long Lake Road, Troy, MI 48098 ("Tyler") and County of Sangamon, 1 Sheriff's Plaza, Springfield, IL 62701, and the Sangamon County Emergency Telephone System Board, 2000 Shale, Springfield, IL 62703 collectively and individually, and the City of Springfield, 800 E. Monroe Street, Springfield, IL 62701 and collectively referred to as ("Clients").

WHEREAS, Tyler and the Clients are parties to a Standard Software Maintenance Agreements with an effective date of October 30, 2013 (the "Agreement");

WHEREAS, Tyler and Clients now desire to amend the Agreement;

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Clients agree as follows:

1. The software and/or services set forth in Exhibit 1 and Schedule 1 to this Amendment are hereby added to the Agreement.
2. The following payment terms, as applicable, shall apply:
 - a. Additional services fees and any expenses will be split equally between Springfield Police Department and Sangamon County and billed and invoiced as delivered.
 - b. Travel expenses shall be invoiced as incurred, as applicable.
3. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreements.
4. All other terms and conditions of the Agreements shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.

Springfield Police Department, IL (Customer #1318)
800 E. Monroe St., Springfield, IL 62701

By: _____
Name: Greg Sebastian
Title: President, Public Safety Division
Date: _____

By: _____
Name: _____
Title: _____
Date: _____

Sangamon County, IL (Customer #1286)
2 Sheriff's Plaza, Springfield, IL 62701-1628

By: _____
Name: _____
Title: _____
Date: _____

**Exhibit 1
Investment Summary**

A. LICENSE FEES

ITEM	DESCRIPTION	INVESTMENT
	N/A	

B. PROFESSIONAL SERVICES

ITEM	DESCRIPTION	INVESTMENT
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PROFESSIONAL SERVICES

1.	Project Management Services as required:	\$10,000
	- Project Management	
	- Overall consultation and communication	
	- Monthly status reports and project updates throughout the duration of the project	
	- Implementation Plan	

2.	Up to 5 days of Services are included for:	4,500
	- NCIC Mobile Parsing	

3. Enterprise Mobile Upgrade Service Fees:

Applications to be Upgraded:

-	Messaging and Field Reporting (including Accident Form)	15,000
-	Mapping and/or Routing and /or AVL	5,000
-	Demographic Profiling	5,000
-	Mugshot Download	Included

Enterprise Mobile Dynamic Form(s) Added:

-	Case Report (Entry and Print)	8,000
-	Case Supplement (Entry and Print)	1,100
-	Arrest Report (Entry and Print)	2,500
-	Incident (Entry and Print)	2,500

TOTAL IMPLEMENTATION SERVICES	\$53,600
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C. TRAVEL AND LIVING EXPENSES (Estimate)		
ITEM	DESCRIPTION	INVESTMENT
1.	TRAVEL AND LIVING EXPENSES (Estimate) Estimated 12 trips at \$2,000 per trip.	\$24,000
TOTAL ONE TIME COST		<u>\$77,600</u>

PRICING VALID THROUGH JUNE 30, 2016.

Pricing Assumptions

Personal Computers must meet the minimum hardware requirements for New World products. Microsoft Windows 7/8 or later is required for all client machines. Windows 2008/2012 Server and SQL Server 2008/2012 are required for the Application and Database Server(s).

New World product requires Microsoft Windows 2008/2012 Server and SQL Server 2008/2012 including required Client Access Licenses (CALs) for applicable Microsoft products. Servers must meet minimum hardware requirements provided by Tyler.

New World product requires Microsoft Excel or Windows Search 4.0 for document searching functionality; Microsoft Word is required on the application server for report formatting.

Tyler recommends a 100/1000MB (GB) Ethernet network for the local area network. Wide area network requirements vary based on system configuration, Tyler will provide further consultation for this environment.

Does not include any required 3rd party hardware or software unless specified in Section C of this Investment Summary. Customer is responsible for any 3rd party support.

For State/NCIC, Customer is responsible for obtaining the necessary State approval and any non-Tyler hardware and software. Includes state-specific standard forms developed by Tyler. Additional forms can be provided for an additional fee.

Federal UCR/IBR includes edits, reports and electronic submission.

State Accidents includes logic and reports; electronic submission is included where mandated by the State.

Configuration and end user training for Decision Support Software to occur after Customer has been live for 3 months or longer on an application.

AVL requires 3rd party GPS hardware.

Drivers License Mag Stripe Reader/Barcode Reader requires third-party equipment or hardware; customer must provide magnetic stripe/2D encoding format.

Licensed Software, and third party software embedded therein, if any, will be delivered in a machine readable form to Customer via an agreed upon network connection. Any taxes or fees imposed are the responsibility of the purchaser and will be remitted when imposed.

Tyler's GIS implementation services are to assist the Customer in preparing the required GIS data for use with the Licensed New World Software. Depending upon the Licensed Software the Customer at a minimum will be required to provide an accurate street centerline layer and the appropriate polygon layers needed for Unit Recommendations and Run Cards in an industry standard ESRI file format (Personal Geodatabase, File Geodatabase, Shape Files). Customer is responsible for having clearly defined boundaries for Police Beats, EMS Districts and Fire Quadrants. If necessary Tyler will assist Customer in creating the necessary polygon layers (Police Beats, EMS Districts and Fire Quadrants) for Unit Recommendations and Run Cards. Tyler is not responsible for the accuracy of or any ongoing maintenance of the GIS data used within the Licensed New World Software.

Custom interface will be operational with existing third party software. Any subsequent changes to third party applications may require additional services.

Customer is responsible for any ongoing annual maintenance on third-party products, and is advised to contact the third-party vendor to ensure understanding of and compliance with all maintenance requirements.

All Tyler Customers are required to use ESRI's ArcGIS Suite to maintain GIS data. All maintenance, training and ongoing support of this product will be contracted with and conducted by ESRI. Maintenance for ESRI's ArcGIS suite of products that are used for maintaining Customer's GIS data will be contracted by Customer separately with ESRI.

**Schedule 1
Professional Services**

1. Project Management Services

We shall act as Project Manager to assist you in implementing the Tyler Software. Project Management Services include:

- a) Developing an Implementation Plan;
- c) Providing revised Implementation Plans (if required);
- d) Providing monthly project status reports; and
- e) Facilitating project status meetings
 - a project review (kickoff) meeting at your location
 - progress status meeting(s) during implementation via telephone conference or at your location; and
 - a project close-out meeting at your location to conclude the project.
- f) Consultation with other vendors or third parties, if necessary.

2. Mobile 10.x Upgrade Services

Mobile Upgrade includes the following applications:

- a) Messaging and Field Reporting (including Accidents)
- b) AVL
- c) Demographic Profiling
- d) Mugshot Download

3. Mobile Form(s) Enhancements

The following mobile forms will be upgraded to add Multiples and/or Dynamic Print (no additional form changes included):

- a) Case Report (Entry and Print)
- b) Case Supplement (Entry and Print)
- c) Arrest Report (Entry and Print)
- d) Incident /Supplement (Entry and Print)

4. Fixed Implementation Service

We shall provide interface installation services as described in this paragraph. The services include the following interface:

- a) NCIC Mobile Parsing