

Resolution # 17-1

WHEREAS, the Sangamon County Circuit Clerk is responsible for the operation of the IBM hardware and the various IBM programs and software that run the Clericus Magnus Court System; and,

WHEREAS, the IBM hardware and software package has an annual maintenance agreement that provides us with periodic software updates, complete documentation, 1-800 telephone hardware and software support and repairs 24/7, and allows us to participate in online User Group Meetings; and,

WHEREAS, the Circuit Clerk relies on these hardware and software programs to maintain the Clericus Magnus Court System; and,


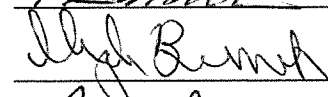
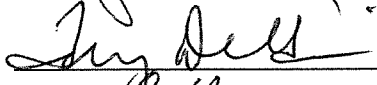

WHEREAS, Levi, Ray and Shoup, Inc., an IBM business partner, has provided a 12 month maintenance agreement proposal of \$21,469.31,

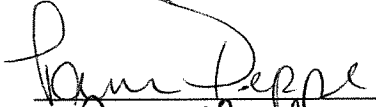
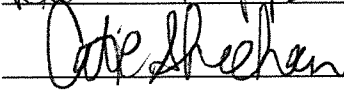
NOW, THEREFORE, BE IT RESOLVED that the Sangamon County Board, in session this 19th day of September, 2017, hereby accepts the maintenance agreement proposal from IBM, Inc. through Levi, Ray and Shoup, Inc. beginning August, 2017 through August, 2018, and authorizes the Circuit Clerk to contract for such services.



Paul Palazzolo, Circuit Clerk

Courts Committee

_____, Chairman
, Member
, Member
, Member
, Member

, Member
, Member
_____, Member
_____, Member
_____, Member

RECEIVED
2660

SEP 05 2017

Andy Goleman
SANGAMON COUNTY AUDITOR

FILED

SEP 08 2017


Sangamon County Clerk

IBM Statement of Work for ServiceElite

Both of us agree to add the following Services as part of our ServiceElite contract.

Machine Control Program Remote Support

This remote support Service is provided only for Machine Control Programs. The term "Machine Control Program" ("MCP") means code delivered with an IBM Machine that executes below the external user interface (i.e., is implemented in a part of storage that is not addressable by user programs).

IBM will provide you remote assistance (via telephone from IBM's support center or via electronic access) in response to your routine installation, configuration, and usage (how-to) questions pertaining to MCPs on your covered IBM Machines. This assistance is provided during normal business hours (8 a.m. to 5 p.m. in the local time zone where you receive the Service, Monday through Friday, excluding national holidays). For an additional charge,* you may upgrade your Service hours of coverage to 24 x 7.

Remote Support does not include assistance for 1) the design and development of code, 2) your use of a MCP in other than its specified operating environment, 3) use on other than the specified machine, or 4) failures caused by products for which IBM is not responsible under this Service. This Service does not include on-site assistance at your location.

This Statement of Work, its applicable Transaction Documents, applicable Attachments, and the agreement in effect between us comprise the complete agreement regarding the Services described and replace any prior oral or written communications between Client and IBM. Each party accepts the terms of this Statement of Work by signing this Statement of Work by hand or, where recognized by law, electronically.

As used in this Statement of Work, "Client", "Customer", "you" and "your" refer to the contracting entity identified below.

Agreed to:
COUNTY OF SANGAMON (Client)

Agreed to:
International Business Machines Corporation (IBM)

By _____
Authorized signature

By _____
Authorized signature

Name (type or print):

Name (type or print):

Date:

Date:

Enterprise Number: 07899600

Reference Attachment number: MAH40BP

Enterprise address:

Statement of Work number: AF5SBV

COUNTY OF SANGAMON
200 S 9TH ST
RM 312
SPRINGFIELD IL 62701-1979

IBM address:
IBM CORPORATION
6303 BARFIELD RD NE
ATLANTA, GA 30328-4233

IBM ServicesAssistant Solution Summary

For Information purposes only with End User Reference prices - Final prices will be those in effect when the contract is signed

Customer Information	
Customer Name: ARROW ENTERPRISE COMPU	Signing Customer Number: 06119451
Customer Type	COMMERCIAL CUSTOMER
Business Partner Information	
BP Name: ARROW ENTERPRISE COMPU	BP Number: 06861724
Contract Information	
Contract Start Date	08/04/2017
Standard Contract Term Stop Date	08/03/2018
Non-Standard Contract Term Stop Date	
Proposal Reference Date	08/04/2017
Charge Period Start Date	08/04/2017

General Information			
Solution Summary ID	AF5SBV	Status	Priced
Channel Indicator	J	Created By	AGKBALL
Pricing structure	Remarketer	Created On	05/25/2017
Description	LRS SANGAMON 1 YR RNL AM70B6	Last Updated By	AGKBALL
Associated contract number		Last Updated On	05/25/2017
Fiscal Period			
Type of Discount(s) Applied			
¹ Accumulated Adjustment Invoicing Option	N		

Summary Section

Summary for 12 MONTH TERM,PREPAY, I LVL

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
05135928		\$ 0.00	\$ 9,968.25	\$ 11,501.06	\$ 21,469.31
Totals Inclusive of MES		\$ 0.00	\$ 9,968.25	\$ 11,501.06	\$ 21,469.31

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Details for Maintenance Machine List - 12 MONTH TERM,PREPAY, I LVL

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the entire prepay term.

Installation Customer Number: 05135928 City, State:

Description	Type	Model / Feature	Serial Number	Charge Start Date ⁵	Charge Stop Date ⁵	Qty	Type of Svc ²	Maint Svc ³	Code ⁴	Charges
POWER 720	8202	E4D	0000608AV			1	B	1	H	\$ 6,527.51
6-CORE 3.6 GHZ PROC. MODULE		EPCL				1				
1.5TB/3.0TB LTO 5 SAS TAPE DR		5638				1				
EXP24S SFF GEN2 BAY DRAWER		5887				1				
TS3100 TAPE LIBRARY	3573	L2U	0078AV524			1	B	1	H	\$ 1,416.79
RS/6000 SYSTEM RACK	7014	T42	00005A08G			1	B	1	H	\$ 466.25
7316 TF4	7316	TF4	00001555W			1	B	1	H	\$ 318.00
7226 MULTI MEDIA ENCLOSURE	7226	1U3	0068PD962			1	B	1	H	\$ 629.99
RACK MOUNTED HW MNG CONSOLE	7042	CR7	0000E627C			1	B	1	H	\$ 609.71
Subtotal without MES										\$ 9,968.25
Subtotal with MES										\$ 9,968.25
Recurring Maintenance Grand Total Without MES										\$ 9,968.25
Recurring Maintenance Grand Total With MES										\$ 9,968.25

Details for Services - 12 MONTH TERM,PREPAY, I LVL

Charges shown below are for the first pricing option in the Summary Section. They exclude taxes. The details include charges for the entire prepay term.

Installation Customer Number: 05135928 City, State:

Description	Type	Model/Feature	Serial Number	Services Start Date	Charge Start Date ⁵	Charge Stop Date ⁵	Qty	Product Group/Service Option	Code ⁴	Charges
SWMA DB2 WEB QRY EXP i										\$ 1,797.59
								SOFTWARE MAINTENANCE		
							2	CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8202	E4D	0000608AV				1			
SWMA FOR IBM i										\$ 9,239.99
								SOFTWARE MAINTENANCE		
								P10		
							2	CHARGEABLE PROCESSORS		

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								FULL SHIFT		
	8202	E4D	0000608AV				1			
SWMA FOR POWERVM STANDARD ED										\$ 125.99
								SOFTWARE MAINTENANCE		
								SMALL		
							2	CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8202	E4D	0000608AV				1			
MCP REMOTE SUPPORT										\$ 337.49
								CHARGEABLE SYSTEM		
								FULL SHIFT		
	7042	CR7	0000E627C				1			
Recurring Services Subtotal										\$ 11,501.06
One Time Charge Subtotal										\$ 0.00
Recurring Service Grand Total										\$ 11,501.06
One Time Charge Grand Total										\$ 0.00

Legends

¹ Change adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

2 TYPE OF REPAIR SERVICE:

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays). 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
This type of repair Service includes a response objective and is not a guarantee
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day 2 hour response objective
This type of repair Service includes a response objective and is not a guarantee
- X) EasyServe (Remote delivered services)

3 MAINTENANCE SERVICES:

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade for selected Non-IBM Machines

4 CODES:

- A (C) indicates a Machine that will have usage charges billed separately.
- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
- An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElect CHIS contract with duplicate Maintenance Service coverage.
- A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
- An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing is not included.
- An (N) indicates that the Product is a non-GSA Schedule item.
- An (O) indicates a one time charge.
- A (P) indicates a Machine or Service with coverage on a non-CHIS contract.
- An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.
- An (S) indicates a manual order installation date change.
- A (U) indicates Usage Charges which are measured in either feet, hours or impressions.
- A (W) indicates a Machine under warranty.
- An (X) indicates On-Order Products which are shown for planning purposes only.
- An (Y) indicates On-Order MES Products which are shown for planning purposes only. Those charges are included in the related Machine.

⁵ Charges Start/Stop dates shown are those that differ from the Contract period Start/End Dates